



**THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Patent Application of )  
 )  
William Christopher HARDY ) Group Art Unit: 2661  
 )  
Application No.: 09/778,186 ) Examiner: Ian N. Moore  
 )  
Filed: February 7, 2001 )  
 )  
For: METHOD AND SYSTEM )  
FOR EVALUATING THE QUALITY )  
OF PACKET-SWITCHED VOICE )  
SIGNALS )

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**AMENDMENT**

United States Patent & Trademark Office  
220 20<sup>th</sup> Street S.  
Customer Window, Mail Stop Amendment  
Crystal Plaza Two, Lobby, Room 1B03  
Arlington, Virginia 22202

In response to the Office Action, dated August 19, 2004, please consider the following remarks.

**Amendments to the Drawings** begin on page 2 of this paper.

**Amendments to the Claims** begin on page 3 of this paper.

**Remarks** begin on page 11 of this paper.